

Frequently Asked Questions

WHEN IS RENT DUE?

Rent is paid in advance for each semester. Full semester rent is due before the student moves in. Students awarded financial aid will need to contact The Reserve at Salkehatchie for payment arrangement information.

For your convenience, you can pay online, bring your payment by the office during normal office hours or mail it to The Reserve at Salkehatchie. For your safety, we do not accept cash. Please arrange to make payments by personal check, money order or bank cashier's check.

For students awarded financial aid, there will be a \$100 late charge added to your account if the account is not paid in full within 3 business days of financial aid disbursement.

DO YOU ACCEPT PARTIAL PAYMENTS?

Unfortunately, we do not accept partial payments. If we do not receive your full rent payment as outlined in your lease, a late charge will be automatically assessed.

WHAT IF I BOUNCE A CHECK?

There is a returned check charge (as outlined in your lease) for any checks not honored. You'll need to bring in a cashier's check or money order for the amount of the original check plus the returned check fee.

HOW LONG IS THE LEASE AGREEMENT?

The lease agreement is for Fall and/or Spring Semester:

Fall Semester - August through December

Spring Semester - January through May

IS THERE A SECURITY DEPOSIT OR APPLICATION FEE?

A one-time non-refundable \$25 application fee and \$125 administration fee are due to begin the application process. A \$675 security deposit, equivalent to 1/5 of the semester rent, must be paid to secure a bed.

WHAT DO I PAY BEFORE I MOVE IN?

Students must have their application fee, administration fee and security deposit paid before move in. Students who are full private pay must have their semester rent paid before move in. Student who are awarded financial aid must prepay \$1,350.00, equivalent to 2/5 of the semester rent in order to move in.

WHAT UTILITIES ARE INCLUDED IN MY RENT?

All utilities: water, sewer, electric, cable TV, internet, phone and garbage are included in your rent.

DO I NEED INSURANCE?

Personal loss and damages are not covered under apartment lease agreements. We recommend you purchase renter's insurance, which is typically inexpensive.

WHAT IS AN INDIVIDUAL LEASE?

The Reserve at Salk makes life easy for you by leasing by the bedroom. Each bedroom suite in an apartment has a separate lease agreement. You are only responsible for the rent for your bedroom. All roommates are equally responsible for damages or missing furnishings in common areas. It is reassuring to know if a roommate does move out before their lease ends, you are not responsible.

WHAT IF I NEED TO BREAK MY LEASE?

We don't offer a lease buy-out option, but we are sensitive to special needs. At the manager's discretion, residents may assign their lease to a new resident. You are responsible for finding your own replacement. Any replacement must meet The Reserve at Salk's approval standards. Certain rules and fees may apply.

CAN STUDENT OF THE OPPOSITE GENDER BE ROOMMATES?

No.

WHAT HAPPENS IF AFTER I MOVE IN I DON'T LIKE MY ROOMMATE?

Should there be differences that simply cannot be worked out, residents are able to transfer depending on availability, a transfer fee may apply and is due at the time of transfer.

WHAT SIZE ARE THE BEDS?

They are Twin Extra Large. Twin-size sheets fit best.

HOW WILL I RECEIVE MY MAIL?

You can pick up your mail from the Manager during normal business hours.

ARE PETS ALLOWED?

NO PETS ARE ALLOWED!

DO I NEED TO BRING FURNITURE?

The Reserve at Salk provides top quality furnishings throughout each suite and in your private bedroom. Each suite is furnished with refrigerator with ice-maker and microwave. Washer and dryers are located on the 1st floor. We recommend that you contact your roommates prior to moving-in to coordinate common area furnishings/luxuries such as televisions, stereos, plates, silverware, cups, pots & pans etc. For your own personal space, you will need to bring your bath and grooming products as well as towels, linens, pillows, and whatever else makes you feel at home. Our community manager is a great resource for planning your move-don't hesitate to call us with questions or simply to feel reassured about what you've already prepared.